



Instructions: Read each question and write the letter of the correct choice on the Attestation & Answer sheet. A score of 80% or higher is required to receive credit for this training (8 correct answers).

1. Discrimination needs to be intentional to be illegal.
 - a) True
 - b) False
2. According to law, discriminating against a person based on language is the same as discriminating against them based on their nationality.
 - a) True
 - b) False
3. Individuals may be asked to share in the cost of interpreters when appropriate.
 - a) True
 - b) False
4. Limited English Proficiency standards include providing additional assistance for poor hearing or limited sight.
 - a) True
 - b) False
5. Staff should not suggest, expect or allow minors, other individuals receiving services, or relatives to act as an interpreter - even to make an appointment.
 - a) True
 - b) False
6. "I Speak Cards" are used to identify the language spoken by someone who cannot tell you what language they speak.
 - a) True
 - b) False
7. If an individual can speak English, we can require that they conduct business in English.
 - a) True
 - b) False
8. Limited English Proficiency is the:
 - a) Inability to speak English at a level that permits effective interaction
 - b) Inability to read English at a level that permits effective interaction
 - c) Inability to write English at a level that permits effective interaction
 - d) Inability to understand English at a level that permits effective interaction
 - e) All of the above
9. When an individual chooses a friend, person receiving services or family member as their interpreter, it is important to clearly inform them that they have a right to free language assistance.
 - a) True
 - b) False
10. Allowing a minor or another individual who is receiving services to interpret for an individual during a non-emergency situation is a violation of his/her civil rights and may result in legal action.
 - a) True
 - b) False